



**LIMITED LIFETIME WARRANTY**  
For Baton Products

Defense Technology, LLC (the "Company") warrants its Monadnock batons ("Batons") to be free from defects in materials and workmanship for the lifetime of the Baton, provided that the Baton has been used under normal field use and properly stored and maintained in accordance with the Monadnock Care and Use instructions and not otherwise subjected to misuse, abuse or abnormal wear-and-tear (the "Limited Warranty"). If you believe that a Baton has any defects in materials or workmanship, cease use immediately and contact Defense Technology Customer Care for a prompt resolution. Baton holders and accessories carry a one (1) year limited warranty from the date of purchase.

**Warranty Coverage:** If a Baton proves to be defective in materials or workmanship, at the sole discretion of Defense Technology, the Baton will be repaired or replaced for a nominal handling fee of \$20.00. For Batons, this warranty covers replacement against breaking, bending, torn grip and broken retention spring under normal field use. This warranty does not apply to any Monadnock Batons that have been discontinued, or otherwise subjected to misuse, abuse or abnormal wear-and-tear, as solely determined by Defense Technology.

This is a LIMITED WARRANTY and is the sole and exclusive warranty of the Batons by the Company and applies only where the Batons have been properly stored and maintained in accordance with Monadnock Use and Care instructions and have not been otherwise subjected to misuse, abuse or abnormal wear-and-tear, whether caused by negligence or accident, as solely determined by Defense Technology. Misuse or abuse, whether intentional, negligent, accidental or otherwise, voids the warranty as provided herein.

**Not covered by Warranty:** In the event that a damaged Baton is not covered under this LIMITED WARRANTY (e.g., as a result of misuse, abuse or abnormal wear-and-tear), Defense Technology may offer to repair the Baton, subject to a reasonable service charge, as set by Defense Technology in its sole discretion. For repair services, please send the Baton to Defense Technology with prepaid postage for return. Repair services will include a \$20.00 handling fee at a minimum.

For any warranty issue, please contact Defense Technology Customer Care at the number provided below for a prompt resolution to your concern and a Return Authorization number (RA#). All returns must have an RA# number to be processed. Defense Technology will not accept any return unless an RA# is included on the outside of the box.

THE COMPANY MAKES NO OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY.

IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, ANTICIPATED OR LOST PROFITS, INCIDENTAL DAMAGES, LOSS OF TIME, OR OTHER INDIRECT LOSSES OR EXPENSES THAT ARISE FROM ANY CAUSE RELATING TO THE PRODUCT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER IN TORT (INCLUDING NEGLIGENCE), CONTRACT, STRICT LIABILITY OR OTHERWISE, AND REGARDLESS OF WHETHER THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

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For any warranty issue, please contact Defense Technology Customer Care for a prompt resolution to your concern at 800.347.1200 (USA) or 904.741.5400 (International) or [customercare.wy@defense-technology.com](mailto:customercare.wy@defense-technology.com)